

# Web Browser Compatibility Settings

As of 07/16/2018

## Internet Explorer 10/11:

1. Internet Explorer is compatible with the OARRS System
2. Microsoft **Edge** browser is also compatible with the OARRS system.

**Note: Pop-ups should be enabled for the OARRS site.**

## Google Chrome:

OARRS is compatible with the Chrome browser. However, you need to enable pop-ups from the site "lacounty.gov"

1. Click the Settings icon (three horizontal bars at the top right of the window) or open a new tab and enter "chrome:/settings" as the URL.
2. Click "Show Advanced Settings"
3. Under "Privacy" click "Content Settings"
4. Under "Pop-Ups" click "Manage Exceptions"
5. Add "[\*.]lacounty.gov" to the exceptions list. This will enable pop-ups from all LA County sites in one shot.
6. Click "Done"
7. Close the settings browser tab.

## Mozilla Firefox:

OARRS is compatible with Firefox, but as with the other browsers, pop-ups have to be enabled.

1. Click "Tools", then "Options" from the menu.
2. Click the "Content" icon.
3. On the "Pop-Up Windows" line click "Exceptions"
4. Enter "lacounty.gov" and click "Allow". This should allow pop-ups from all LA County sites.
5. Click "Close", then Click "OK" to finish up.

## Safari (Mac/iPad):

OARRS seems to be compatible with Safari. However, Safari does not have provisions for managing pop-up windows but the OARRS pop-ups work normally.

*Note: testing was done using Safari for Windows (PC) version 5.1.7.*

We are awaiting confirmation from a couple of Mac users as to compatibility with Safari under Mac OS.

**Mobile Devices:**

The default browsers on Android devices vary from manufacturer to manufacturer and OS version to OS version. We therefore recommend that you install one of the above browsers for use with the OARRS system.